

# Retirement Plan Committee Best Practices

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# **ERISA Fiduciary Overview**

#### ERISA Fiduciary Duties

- Loyalty
- Prudence
- Diversification
- Follow plan terms, unless inconsistent with ERISA

#### ERISA Plan Structure

- Must have a "named fiduciary"
- Assets must be under the direction of a trustee, unless delegated
- Significant flexibility



## **ERISA Fiduciary Duties**

#### Prudence

- Good process, not good results
- An empty head with a clean heart is not enough
- "Prudent man acting in a like capacity and familiar with such matters would use..."
- Don't just rely on the experts blindly
- Loyalty
  - "Exclusive purpose" rule
  - "Two Hats" doctrine
- Diversification
- Follow plan terms



### **General Best Practices**

- Document, document, document
- Deliberate
- Don't fear difficult issues
- Understand privilege issues
- Do what you say, and say what you do
- Keep documentation up to date



### **Plan Governance**

- Many ways to administer a plan
- Who manages the plan?
  - Sponsor issues
  - Investments & fees
  - Service providers
  - Supervision and monitoring
  - Claims for benefits
- Charters & managing authority
- Do you really want the Board of Directors involved?
- Independent fiduciaries/investment experts
- Investment policy statement
- Meetings, fiduciary education, and documentation



## **Service Providers**

- How is my vendor getting paid and how can you know?
- RFPs/Benchmarking Studies
- Optional services
- Who pays for what?



# **Investment Management**

- Constructing an investment menu
  - ERISA 404(c)
  - Diversified investments
  - Levels of participant sophistication
  - Number of options
- Knowing your participants
- Participant education
- Monitoring investments
- How to deal with third-party advisors
- What kind of investment vehicle?
- Documenting problems and the plan to deal with them
- Fees, fees, fees



## **Settlor Functions**

- Who's amending the plan?
- Assigning and dividing settlor & fiduciary functions



## **Litigation & Claims for Benefits**

- Managing claims for ERISA benefits
  - Pay attention to deadlines
  - Follow claims procedures
- Fiduciary insurance policies
- Watch litigation trends
- Case Study: 401(k) fee cases
- Are plaintiffs' counsel watching you?



## **Questions?**







